



Beatties

February 8th, 2017

Re: Brother phasing out Authorized Service Partner Network Program

Brother International Corp. (Canada) Ltd. has reassessed its Authorized Service Partner network Program and as a result of this assessment determined that the program will be phased out effective March 1st, 2017. As a result, warranty parts and warranty labour will no longer be available to Beatties and other former warranty providers under this program. Brother items in for warranty service prior to March 1st 2017 will be exempt from this notice.

Although Beatties will no longer be authorized to perform warranty repairs for Brother Products, Beatties remains a service partner for out of warranty products.

In the event you require warranty service, Brother has asked for us to direct you to www.brother.ca/support for your available options.

Regards,

Brad Steeves

Manager of Merchandising & Marketing